

CardGate.Mobile™, Mobile Payment Software Merchant Instructions

Introduction



Mobile



This document provides instructions to Merchants wishing to use **UMD's (Unique Micro Design's) CardGate.Mobile™, Mobile Payment Software**. This mobile payment software has been incorporated into the *Mobile Application Software* and enables real time collection and processing of credit card payments.

The **CardGate.Mobile™** software component links your *Mobile Application Software* to the **Cardgate.Net Pty Ltd** (UMD's e-commerce division) payment gateway via a wireless Internet connection. Cardgate.Net in turn connects to the *Commonwealth Bank of Australia* (CBA) credit card merchant facility for real time processing.

This product is supplied to Merchants under licence and is provisioned as a service.

The Bank

CardGate.Mobile™ works exclusively with the *CBA's Commlink service*. The CBA acts as the acquiring bank, and as such will charge the Merchant their standard *Merchant Service Fees*, which is some percentage of transaction value plus an authorisation fee. The Cleared funds will be deposited into **any** bank or branch. Hence the Merchant does not need to bank with the CBA.

They will however, need to establish a Merchant Facility with the CBA.

Simply contact the CBA on 1800 730 554 and ask for a "*Commlink via Cardgate Merchant Facility*"

Cardgate.Net

Merchants are also required to establish a facility with *Cardgate.Net Pty Ltd* (www.cardgate.net), who, are the preferred suppliers to the CBA of electronic payment products and services.

Merchants must complete the *Cardgate.Net Services Agreement for Provision of Services*, which can be found at:

<http://www.cardgate.net/documentation/sf287.pdf>

Once the CBA approves your merchant facility, they will issue the Merchant identification numbers (CAIC and CATID). These numbers need to be emailed to: support@cardgate.net so the Cardgate.Net service can be enabled.

There is a monthly service fee to use Cardgate.Net Mobile Payment Software.

Support

Merchants may obtain support from:

- (a) Their Mobile Application Software supplier for application software or system support issues;
- (b) Cardgate.Net service support on: (03) 9582-7099 or support@cardgate.net

Summary

- (a) *CardGate.Mobile™* adds real time credit card payment to a Mobile Application Software and is provided as a service to Merchants via Cardgate.Net, UMD's e-commerce division.
- (b) Contact the CBA to discuss commercial arrangements and sign up as a Commlink Merchant.
- (c) Download, sign and return the Cardgate.Net Agreement
- (c) Forward the Merchant identification numbers to Cardgate.Net
- (d) Your Mobile Payment System will then be activated.
- (e) Any issues, contact support.